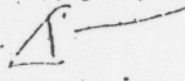


Legal at [unclear]

L. Adams 

500 West End Avenue, Apt. 6F
New York City, NY., 10024
Nov. 22, 1971

Dear Mr. Hubbard,

I have been trying for several months now to get a refund of \$4,947.65 which I paid to the Scientology organization in Great Britain in 1968.

I don't deem it necessary to present you with all the details; suffice to say that I am completely dissatisfied with the results of my Scientology training, and I want my money back.

The A.O.L.A. has suggested that I take further auditing and courses; this I am not about to do. They have also tried to refer my request to the Church of Denmark; equally ridiculous.

Now, I have several recourses. One is lawsuit. I am fully confident that I would win a major case against Scientology in court. I have an extraordinarily well-documented argument, with all the help and all the witnesses I need, both medical and former Scientologists.

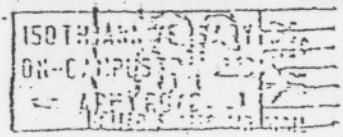
I am also about to bring my problem to the attention of the press. The fact is that many people are misled into Scientology by rave advertisements and guarantees of infallible methods for helping them. That a person should have any trouble getting a refund if these methods should fail to work is not, to my knowledge, generally known to the public. And, speaking of my own situation, if this trouble should happen to solidify into a definite "no" after a fair amount of time, I think that you can understand why I would have to judge it my responsibility to other people to make this state of affairs generally known.

Before I resort to these, and other, recourses available to me, I feel that perhaps we can resolve this matter amicably on a note of understanding. I would like to think that people can be reasonable, and that, so far, my request for a refund has been mishandled by underlings and put through the wringer of (admittedly sometimes necessarily) dogmatic policies; and that you can bring to bear some rationality and flare to this business and cut through the red-tape. Perhaps I should have written to you in the first place; certainly, I am tired of dolly-dorling around with the various branches, offices, and churches of the Scientology organization. I believe that I have a firm right to a refund on the basis of your promise to me; and that we can terminate this thing pleasantly; I hope that you will go along with me in this.

Sincerely,

R. Kaufman

R. Kaufman
500 West End Ave., Apt. 6F
NY NY 10024 USA



Mr. L. Ron Hubbard
c/o Mr. David Galtman
Hubbard College Saint Hill Manor
East Grinstead
Sussex, England